

Text Messaging Privacy Policy

Effective date: _____

About Our Messaging Program

Ascent AI operates a text messaging program through which our sales team contacts dental practices and dental practice owners for the sole purpose of sales outreach — introducing our marketing services, scheduling consultations, and following up on prior conversations. This policy describes how we collect, use, and protect your information in connection with our text messaging program.

How We Obtained Your Number

Phone numbers used in our sales outreach are sourced from purchased and publicly available business lead lists of dental practices. These numbers are associated with the practice itself rather than with individual personal mobile lines, and are obtained from third-party data providers that represent the numbers as business contact information for dental practices. Consent is not a condition of purchase of any goods or services, and you may opt out at any time using the instructions below.

Information We Collect

In connection with our text messaging program we collect your business phone number, the dental practice it is associated with, opt-out status, and records of messages sent and received. This information is used solely to operate and manage our outreach program.

How We Use Your Information

We use your business phone number to send text messages related to:

- Introducing Ascent AI's marketing services for dental practices
- Scheduling consultations and assessments
- Following up on prior conversations and meetings with our sales team

We do not send messages to consumers or patients, and we do not use this program for promotional content unrelated to our dental marketing services.

Message Frequency and Rates

Message frequency varies, but recipients can generally expect to receive approximately one message per week (up to four messages per month). Standard message and data rates may apply. Please contact your wireless carrier for details about your messaging plan.

Opt-Out Instructions

You can opt out of receiving text messages at any time by replying **STOP** (or **END**, **CANCEL**, **UNSUBSCRIBE**, or **QUIT**) to any message you receive from us. After you send **STOP**, you will receive a final confirmation message and will no longer receive text messages from this program. You may also opt out by contacting us directly at admin@ascentai.ai.

Help

If you need assistance or have questions about our text messaging program, reply **HELP** to any message you receive from us, or contact us at admin@ascentai.ai.

Data Sharing and Third Parties

We will not sell, rent, or share your phone number or any information collected through our text messaging program with third parties for their promotional or marketing purposes. Your information will only be shared with our messaging service provider as necessary to deliver messages to you.

Data Retention

We retain your phone number, opt-out status, and message history for as long as necessary to operate our program and for a reasonable period thereafter to comply with legal, regulatory, and carrier requirements. Opt-out records are retained indefinitely so that we do not contact numbers that have previously opted out.

Consent

Consent to receive text messages is not a condition of purchase of any goods or services. You may choose not to participate in our text messaging program at any time without affecting your ability to engage with Ascent AI through other channels.

Contact Us

If you have questions about this privacy policy or our text messaging program, please contact us at admin@ascentai.ai.

Acknowledgment & Consent

Please review this Text Messaging Privacy Policy. To acknowledge that you have read and understand it, check the box, complete the fields below, and sign.

I have read and understand the Ascent AI Text Messaging Privacy Policy, and I acknowledge how my information is collected and used.

Full Name

Title / Role

Dental Practice / Business Name

Business Phone Number

Email Address

Date

Signature

Printed Name

By signing above you confirm the information provided is accurate and that you are authorized to consent on behalf of the business named above.